

Retailer cuts back on Customer Service Desk services to protect team members and customers

GRAND RAPIDS, Mich. –Meijer announced today that it has temporarily stopped accepting product returns at all its Customer Service Desks until April 16 to continue its efforts of helping prevent the spread of the coronavirus (COVID-19) and protect its team members and customers.

The precautionary measure also includes recalls, exchanges and deposit refunds. However, to ensure the retailer can accept returns that expire during this timeframe, it has extended its eligible return policy to 120 days for all items.

Meijer has also temporarily discontinued Sodastream exchanges, automotive battery returns and carpet cleaner/power washer rentals from Bissell. The retailer will accept back any previously rented Bissell cleaner or power washer but is requesting only the customer touch the equipment and return it to the fixture.

The Customer Service Desk will remain open for lottery, Western Union and postal services.

About Meijer: Meijer is a Grand Rapids, Mich.-based retailer that operates 248 supercenters and grocery stores throughout Michigan, Ohio, Indiana, Illinois, Kentucky and Wisconsin. A privately-owned and family-operated company since 1934, Meijer pioneered the “one-stop shopping” concept and has evolved through the years to include expanded fresh produce and meat departments, as well as pharmacies, comprehensive apparel departments, pet departments, garden centers, toys and electronics. For additional information on Meijer, please visit www.meijer.com. Follow Meijer on Twitter [@twitter.com/Meijer](https://twitter.com/Meijer) and [@twitter.com/MeijerPR](https://twitter.com/MeijerPR) or become a fan at www.facebook.com/meijer.

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